

**Genesee Country Inn Bed and Breakfast
Guest Confirmation**

<http://www.geneseecountryinn.com>

948 George Street

PO Box 226

Mumford, New York 14511

585-538-2500

2024

GROUP RESERVATION FOR ROOMS

The *Genesee Country Inn Bed and Breakfast* is proud of the reputation we have earned as a lovely location for group reservations. We want this to be a memorable experience for you, your family and guests. In order to provide you with the quality you deserve, we are including our written group policy and information. Please let us know if you have any additional questions.

Group name:

Contact Person:

Address:

Phone:

Email:

Arrival date:

Departure date:

Arrival Appointment Time

Check In Time: 3 PM-6 PM/ as rooms are ready Guests are free to use the common areas while waiting for staff to ready their rooms.

Departure date: Check out time is 11 AM.

Rooms Reserved:

Rate per night: additional taxes & gratuity apply

ROOM	Inn Rates
Garbutt	\$190
Barcklow	\$255
Mackay	\$175
Allen	\$175
DeFazio	\$175
MacNaughton	\$165
McQueen	\$175
Skivington	\$225
Stewart	\$225
McGinnis	\$225
Extra Person	\$35
Add 8% NY State and 6% Monroe Country Lodgings Tax to the above rates.	

Services and Gratuity

Your group will be enjoying all the common areas at the Inn including the sunroom and gazebo and therefore will require additional services during your stay. A service fee of \$400 will be added to cover these additional expenses. A gratuity of \$5 per day is added to the room rate for housekeeping services. You will find our staff to be among the best in the industry who work hard to fill your needs and requests.

Reservation

Group reservations or whole house reservations are required to reserve a \$500 non-refundable deposit upon making your reservation. This can be done by Visa, MC, Discover, American Express, personal check, or Travelers Checks. A deposit and valid credit card number on file is required before your reservation is considered confirmed. Reservations are made specifically for the individuals you list with us. Please let us know of any name changes, deletions, or additions as soon as possible as we are reserving these rooms for your use during our high season for your groups use. Any cancellation of all or part of your reservation for rooms will be handled under the above terms of our cancellation policy.

Your group reservation has been guaranteed with your credit card on file. If your guests wish to pay with a personal check, Visa, MasterCard Discover, or American Express, individual card numbers for your guests must be on file within 14 days of the date of receipt of your confirmation. Otherwise it will be assumed that the reservation holder is accepting full responsibility for the bill and will collect funds from their individual guests. The numbers will be held on file. All balances will be payable in full before or upon arrival at the Inn. *Please contact us promptly with any corrections regarding your reservation.*

Please remember that space is specifically held for you and registered guests only. Rooms have established use and occupancy limits. Please contact the office before adding additional guests. Without prior approval from the owners of the Genesee Country Inn Bed and Breakfast, the use of the property is limited to registered guests only. If you have questions regarding this, please contact the Inn. In consideration for your fellow guests and neighbors, large parties are not allowed on premises. Unregistered guests will be escorted from the premises.

Cancellation Policy

As the dates were booked exclusively for your use, the deposit to hold your rooms is non refundable. As we understand that unavoidable circumstances happen, we will make a concerted effort to re-lease the rooms recouping your/our losses.

Check In Appointments

Please let us know if your group will be arriving all together or at separate individual arrival times so that we may provide proper staffing for your guests arrivals. When arriving, guests will be checked in and given a quick tour of the facility Staff will be happy to answer any questions at that time that they may have. Room requests are always honored whenever possible. Absolute room choice cannot be guaranteed. The Genesee Country Inn Bed and Breakfast reserves the right to change rooms to equal or higher standards. Room choice is subject to space available.

Check-in: 3 PM to 6 PM. When you have made your plans, please advise the Inn of your approximate arrival time.

Check-out: 11 AM. Late check-outs (1:00 PM) will be subject to a \$30.00 charge. As chambermaids must have access to your rooms to ready the rooms for incoming guests, we will be happy to hold your luggage for you if needed prior to your departure.

We recommend an afternoon arrival so we can greet you and personally acquaint you with our Inn and the surrounding area. Please note your arrival appointment. Our staff is scheduled to assist you. **Please call the office, if your arrival time has changed.** If your plans do not permit afternoon arrival, we can make provisions for late arrivals. Normal Check-in is **between 3-6 PM.**

Meals

Meals other than breakfast are not included in group reservations unless previously arranged. The Genesee Country Inn Bed and Breakfast will provide a buffet style full breakfast for guests. Additional fees may apply based on the menu requested. Local health codes restrict the use of the first floor main Inn kitchen to Genesee Country Inn Bed and Breakfast staff only. Due to these codes, no exceptions may be allowed. For health code reasons, all additional food brought on Genesee Country Inn premises must be arranged through the Inn's staff. Please contact the Inn with your requests in advance.

Safety

Breathe easy; our building is a completely smoke-free environment. For the safety of you and the other guests - smoking is *never* permitted in the bedrooms or inside the building in any area, but is allowed in the parking lot. Those found smoking in the building will be asked to leave without refund, and will be charged a cleaning fee of \$400. We ask that you be considerate and disposed of your trash appropriately and not the grounds.

COVID-19 Compliance

The inn maintains all COVID-19 regulations as identified by New York State and Federal guidelines. All staff at the Genesee Country Inn Bed and Breakfast wear gloves. Housekeeping services are offered upon request.

Due to our insurance coverage, and the safety of your fellow guests, we ask that no candles be burned on premise, and that no candles be brought to or placed in the guest rooms or common areas by guests Under special circumstances, and with advance request safe candles may be obtained from the Innkeeper.

Alcohol

The use of alcohol on premises is permitted. You may BYOB. An ice chest is available for guest use. Setups can be provided upon request. NOTE: Guests are expected to maintain themselves at all times or they may be escorted off the property. Although we want your experience while at The Genesee Country Inn Bed and Breakfast to be a pleasant one, please remember that the Genesee Country Inn is within a quiet historic hamlet.

Noise and behavior problems will not be tolerated

Local ordinances require noise levels be lowered by 10 pm. No live bands or "boom boxes" in the garden area or grounds unless approved in writing with the management of the Genesee Country Inn Bed and Breakfast.

Parking

Off street parking is available and encouraged in our parking lots. We have 10 parking spaces for registered guests. Any guests visiting a registered guest should be advised that parking is in either in our top parking lot (5) spaces, in our lower parking lot (3 spaces), on our private driveway (2 spaces).

I have read the above and agree to the terms herein.

Guest Name: _____ Date _____

Innkeeper: _____ Date _____